

Macquarie withdrawal form

Macquarie Bank Limited ABN 46 008 583 542 AFSL 237502. Macquarie Investment Management Limited ABN 66 002 867 003 AFSL 237492 RSEL L0001281.

Use this form to:

- make a manual payment above \$100,000

OR

- close your Macquarie Cash Management Account (CMA) or Cash Management Accelerator Account

When submitting this form, please include a copy of the account holder's driver's licence or passport.



Payments less than \$100,000 must be completed via Macquarie Online.

The Macquarie Authenticator app provides an extra layer of security that helps protect your account and personal information. To make electronic funds transfers up to \$100,000 you must be registered for Electronic Banking. Go to macquarie.com.au/help and search 'Authenticator' to learn more.

For Advised Cash Hub Accounts, Adviser Initiated Payments less than \$500,000 must be completed via Adviser Online.

Lodgement time: For your withdrawal to be processed on the same business day, your request must be received prior to 12pm (AEST) Sydney time. Delays may occur in processing a withdrawal, for example due to the following scenarios:

- the withdrawal form is received outside of business hours (e.g. on a national public holiday or weekend)
- authorisation of the transaction needs to be verified
- if this is the first transaction to your account after a long period of inactivity
- same day transfers may not be applicable for funds going to credit unions and building societies.

We may reasonably delay, or ask you for further information before acting on, an instruction.

Please complete **ALL** sections in this form using **BLOCK LETTERS**.

1. Personal details

Your account details

Funds will be debited from this account.

BSB number:

Account number:

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Account name:

Contact number:

Email address:

What is this payment for:



Please check your contact details. Transactions may be delayed if we need to contact you to verify the payment.

2. Withdrawal details

Is this a full withdrawal and account closure?

No, please specify withdrawal amount

\$

Yes, complete a full withdrawal and close this account (any accrued interest will also be transferred)



Please ensure you confirm the correct account details with the payee. We do not match the account name against the account number you provide. Incorrect details may result in a loss of funds, we do not accept liability for funds unable to be recovered nor do we provide any manual confirmations for withdrawal requests. If we reasonably determine that all or part of your payment is connected to a scam, fraud or paid to an incorrect account, we do not guarantee their recovery.



Note: To close a Macquarie Cash Management Accelerator Account (Accelerator), advisers will need to complete their request digitally using Adviser Online. Paper form withdrawals submitted by an adviser for the purpose of account closure will not be processed.

Select your withdrawal option:

Same day bank transfer (If neither option is selected, payment will be processed via same day bank transfer) OR

Real Time Gross Settlement (RTGS)

To account specified below:

BSB number:

Account number:

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Account name:

Optional narrative to appear on your statement (max 40 characters):

Optional reference OR Tax Office Reference (EFT Code) to appear on destination account (max 18 characters):

SuperStream Payment Reference Number (PRN) applicable for payments made to another superannuation fund (You should contact your Electronic Service Address to provide a payment reference number):

Please note: Macquarie's Cash Electronic Message Service does not provide rollover SuperStream Services. If you're withdrawing funds as part of a rollover of your SMSF to another superannuation fund (including a Macquarie Superannuation funds) you should also make SuperStream arrangements to ensure the receiving superannuation fund can receive your funds and process your rollover.

3. Signature

Please check the following before submitting this form:

By completing this form, you accept and agree to be bound by the terms and conditions included in the relevant offer documents (as applicable to you). Your request must be signed in accordance with your account operating instructions. If you don't already have a copy of the relevant offer document you can get it from our website at [macquarie.com.au](https://www.macquarie.com.au).

Signature 1:

Signature 2:

Name:

Date:

Name:

Date:

Sign



Wet signature. Please provide a copy of your Driver's License or Passport. OR



Electronic signature. Please provide a copy of the Certificate of completion.

Visit Personal help Centre and search 'Electronic signature' to view our approved list of electronic signature providers.

Submit



Email to transact@macquarie.com

Need Help?

For more information, please visit **Personal Help Centre**.