

# Opt-out of receiving hard copy annual statements

Did you know all your Wrap Investment account's periodic statements are available online? You can access copies of your periodic statements anytime via **online.macquarie.com.au.** After logging in, select your Wrap account from *Accounts* on the left of the screen, then select *Statements & Reports* and click on the statement you want to read.

Online statements are...



We currently send you your annual statement via post. You can help reduce the environmental impact of printing and posting your statement by opting out of receiving a hard copy of your annual statement.

In addition to accessing all your historical statements, you can also access your annual tax reports and generate up-to-date ad hoc reports about your account online.

## How can I opt-out of receiving hard copy statements?

Simply send an email to wrapsolutions@macquarie.com and include your Wrap account number and the instruction, "I/We wish to opt-out of receiving hard copy annual statements".

If the operating instructions on your account are *all of us to sign*, please include each account holder in the email instruction.

#### What if I don't want to opt-out?

If you'd like to continue to receive a hard copy annual statement you don't need to do anything. We'll continue to send it to you via post in addition to making it available online.

#### Can I opt-out in the future?

Yes. If you decide that you no longer want to receive a hard copy annual statement, you can opt-out at any time. Simply follow the instructions provided above or visit https://help.macquarie.com for more information.

## Why do I receive a hard copy annual statement?

You receive a hard copy annual statement because this was part of the terms and conditions when you opened your Wrap account. By electing to opt out, we have your consent to stop sending you a hard copy in future.

#### What about my quarterly statement?

Your quarterly statements are also available for you to view online.

Whether you continue to receive a mailed annual statement or not, we encourage you to download and use our awardwinning Macquarie mobile app and log into Macquarie Online via online.macquarie.com.au to view your account more regularly.

The information available in the app and Macquarie online is updated daily and may be more current than the information provided in mailed annual and quarterly statements.

#### Download now



Scan this QR code with your iPhone/Android\* camera or 'QR reader' app to download. Or, search for Macquarie Mobile Banking on the App Store or Google Play.

Log in with your Macquarie ID and password.



## Faster, more secure account statements are here

#### Keep your contact information up to date

We're using email more and more as the preferred way to communicate with you about your statements being available, and other important account-related information.

As we move to more digital methods of providing account information, such as statements, we encourage you to:



provide your email to us if you haven't already, and

ensure it is up-to-date if you happen to change it.

### It's easy to provide your email. Just use one of the options below.



Log in to Macquarie Online at **online.macquarie.com.au.** Once logged in, click on *My profile* from the dropdown menu next to your name and edit by clicking on the edit icon.



Contact us on 1800 025 063

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