



Changes to the Macquarie Super and Pension Product Disclosure Statement

Key changes – effective 1 July 2019

Consolidation of PDS and FIG

We have consolidated the information in the Product Disclosure Statement (PDS) and the Further Information Guide (FIG) so that all of this information is now in the PDS. From **1 July 2019**, you can access the new PDS at macquarie.com/vision

However, please note that the Investment Menu and the Technical Information Booklet are still separate documents as they're updated more frequently.

Fee changes

Cash Hub administration fee

The administration fee for the Cash Hub will change, effective **1 July 2019**. This is the fee applicable to the balance of your account held in the Cash Hub:

Old administration fee (Cash Hub)	New administration fee (Cash Hub)
May apply to the daily balance of your Cash Hub from time to time. This will generally be no more than 1% per annum but may be up to 2.41% per annum. This amount is an estimate only.	May apply to the daily balance of your Cash Hub from time to time. This will generally be no more than 1.50% per annum but may be up to 2.41% per annum. This amount is an estimate only.

Fees on low balance accounts

Where your account balance is less than \$6,000 on 30 June each year, changes to superannuation law which are effective from **1 July 2019**, mean that certain fees on your account are limited to 3%. If these fees have been charged in excess of this limit, we will refund the excess amount within three months.

Investment fees

Investment fees are estimates of the fees charged by the product issuers of the managed investments available and are generally reflected in the price of each managed investment.

The lower and upper ranges of the Investment fees are disclosed in the PDS and the upper range has increased from 6.78% to 6.82% since the last issuance of the PDS in September 2017.

Please note that the estimate of Investment fees may change over time and changes are reflected in the monthly updates of the Investment Menu. The current Investment Menu is available from your adviser or at macquarie.com/supermenu

Adviser service fee arrangements

Your adviser services fee arrangements may change or cease where, for example:

- you change to another Macquarie adviser
- you change your adviser to a new adviser who is licensed to/under a different dealer group external to Macquarie
- you cease to have an adviser, or
- you do not renew an ongoing fee arrangement with your adviser.

Where such an event occurs, it is important that you inform us of the event and any changes to the fee arrangement with your adviser. Otherwise, we may stop paying the adviser service fees under the existing fee arrangement.

Any fees accrued for a month will be paid to the adviser who is linked to the account at the end of the month.

Additionally, adviser service fees will cease from the date we're notified of an account holder's death. The only advice fees that may be charged on an account from this time are one off ad hoc fees.

New investment strategies

Macquarie Investment Management Limited (MIML), as the trustee of the Macquarie Superannuation Plan, puts in place investment strategies, and categorises investments appropriate to those strategies. These strategies and the investments are regularly reviewed and updated by the trustee.

As a part of this regular review process, the trustee has included the following additional investment strategies:

- Alternative equity
- Alternative debt
- Alternative commodities
- Alternative real assets
- Alternative insurance
- Diversified alternatives
- Alternative macros
- Alternative specialist

Details in relation to these investment strategies, including the objective, strategy, target return, target risk, SRM range, suggested minimum time frame and sub-strategy were provided in the last annual report and can also be found in the PDS from **1 July 2019**.

Insurance changes (super only)

Changes to superannuation law, effective from **1 July 2019**, require us to cancel insurance in your account where your account is inactive, that is, we have not received an amount, such as a contribution or rollover, within the last 16 months, unless you have made an election to retain your insurance cover even though your account may become inactive for a continuous period of 16 months.

Where you have not made such an election, and your account becomes inactive for a continuous period of 16 months, we are required to cancel the insurance within your account. This means that you may no longer be covered for events that you were when the insurance cover was in force.

Where you have not made an election and your account has been inactive for some time, we will send you notification prior to cancelling the insurance cover to give you the opportunity to elect to retain your cover.

Inactive accounts (super only)

Changes to superannuation law, effective from **1 July 2019**, may result in your balance being transferred to the Australian Taxation Office (ATO) if the balance is less than \$6,000 and classed as inactive.

An account is inactive where:

- we have not received a contribution, rollover or other amount into the account for 16 months, and
- it does not hold insurance, and
- you have made no change to your insurance coverage, and
- there have been no changes to your investment options, and
- you have not met any of the prescribed conditions of release.

You can declare, in writing to the ATO, that your account is to be exempt from these rules. This exemption will only be valid for 16 months.

Where we are required to transfer your benefits to the ATO, we will sell down to cash any investments your account holds and then transfer the benefits to the ATO (net of any applicable fees, costs and taxes).

The ATO is generally required to pay any amounts it receives as inactive low balance accounts to another superannuation account you hold.

Dispute resolution services

In addition to our existing complaints process, Macquarie has established a Customer Advocate's office. The Customer Advocate's role is to review the reasonableness and fairness of the outcome of your complaint. You may contact our Customer Advocate at

The Customer Advocate

Macquarie Bank Limited GPO Box 4294 Sydney NSW 1164

☎ 1800 898 307

@ customeradvocate@macquarie.com

From **1 November 2018**, the Australian Financial Complaints Authority (AFCA) replaced the Superannuation Complaints Tribunal as the external dispute resolution service of the Macquarie Superannuation Plan. AFCA was established to provide independent financial services complaint resolution.

You can contact AFCA as follows, quoting our membership number, 10635.

Australian Financial Complaints Authority

GPO Box 3 Melbourne VIC 3001

☎ 1800 931 678 (free call)

@ info@afca.org.au

🖱 www.afca.org.au

Information provided to other parties

We are required to report certain details about your account to the ATO under the Member Account Attribute Service and Member Account Transaction Service. These details include:

- your name, date of birth, address and tax file number
- when your account was opened and closed
- contribution details
- withdrawal details, and
- 30 June balance.

We are generally required to report these details within five or ten business days of the relevant event occurring.

The ATO may use this information to provide their online services and to administer contribution caps and the pension transfer balance cap.

We may send information about your account to third parties who require it to provide services in relation to your account, in accordance with our Privacy Policy which is available online at [macquarie.com/au/about/disclosures/privacy-and-cookies](https://www.macquarie.com/au/about/disclosures/privacy-and-cookies). Subject to law, we do not accept liability for any loss incurred by you as a result of the use of information about your account by third party service providers, unless such losses are due to our negligence or fraud.

Macquarie Group

The Macquarie Group is a global provider of banking, financial, advisory, investment and funds management services. MIML, Bond Street Custodians Limited and Macquarie Bank Limited are each part of the Macquarie Group. The arrangements between us are on arm's length terms. We will monitor and review counterparty arrangements with related parties to ensure they are carried out efficiently and properly.

The Macquarie Group acts on behalf of institutional, corporate and retail clients and counterparties around the world. MIML, as the trustee for the Macquarie Superannuation Plan (the Fund), generally has no control over these activities. As a result, from time to time underlying investments of the Fund may be restricted, for example due to regulatory constraints applicable to the Macquarie Group, and/or its internal policies designed to comply with such constraints.

In certain circumstances, statutory or internal Macquarie Group imposed restrictions may preclude the acquisition or disposal of securities through the Fund. Without limitation, this includes where the acquisition would cause the Macquarie Group's aggregated holdings in a company (including holdings that the Macquarie Group is required to aggregate) to exceed applicable takeover thresholds. In addition, where, due to such restrictions, there is limited capacity to acquire particular securities, the Fund will not have priority over any member of, or any other fund associated with the Macquarie Group to acquire those securities. Such restrictions may result in an adverse effect on the value of investments in the Fund due to the Fund being unable to enter into positions or exit positions, as and when desired.

When we invest we may deal with other Macquarie Group companies. These companies may receive commission and may also be dealing as principal or dealing on behalf of other accounts which are under the group management of the Macquarie Group.

Other updates

A number of other changes have been made throughout the PDS. We encourage you to read the new PDS, which will be available from **1 July 2019**.

The updated PDS and TIB will be available at [macquarie.com/vision](https://www.macquarie.com/vision) from **1 July 2019**.

If you have any questions regarding your portfolio, please speak to your adviser. To contact Macquarie, call **1800 501 562**, visit [macquarie.com.au](https://www.macquarie.com.au), email vision@macquarie.com or send mail to Macquarie Vision GPO Box 4045 Sydney NSW 2001.

Important information:

Macquarie Investment Management Limited ABN 66 002 867 003 AFSL 237 492 RSEL L0001281 (MIML) is the trustee of Macquarie Super and Pension, part of the Macquarie Superannuation Plan R1004496. In deciding whether to acquire or continue to hold an investment you should consider the current Product Disclosure Statement (PDS) which is available from us free of charge. MIML is not an authorised deposit-taking institution for the purposes of the Banking Act (Cth) 1959, and unless otherwise specified in the applicable offer document neither your interest in the product nor MIML's obligations represent deposits or other liabilities of Macquarie Bank Limited ABN 46 008 583 542 or of any Macquarie Group entity. Neither Macquarie Bank Limited nor any member of the Macquarie Group guarantees or otherwise provides assurance in respect of the obligations of MIML.

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