Leading Workplace Wellbeing



Suicide & Mental Health Stats

- Mental illness costs the Australian economy \$28.6B a year
- Suicide is now the leading cause of death among young & middleaged Australians
- Approx 3,000 Australians end their own lives every year around 8 people every day
- Every year, over 65,000 people in Australia try to kill themselves
- 75% of people who die by suicide are male



Financial Services Industry

- Mental illness highest in financial & insurance **33%** of people experience a mental health condition (PwC, 2014).
- Anxiety & Panic Disorder most common in financial sector due to high stress – 30% of professionals experiencing it every year (PWC, 2014).



Small Business

• Employees of SMEs:

- Higher levels of depression, anxiety and stress
- Take time off work because of mental health, or go to work despite it, which means increased absenteeism & presenteeism (icare, 2018)

• SME owners:

- Operating a small business caused 24% of business owners to become unwell
- 41% of SME owners say that they are unlikely to discuss these pressures with anyone

• **OPPORTUNITY**:

Return on investment of \$14.50 for each \$1 small businesses spent on mental health relating to the workplace (PwC, 2014)



Wellbeing of Financial Services SMEs

Q. Why is it important to help advisers to be mentally strong, resilient & empathetic?

- 1. High stress, often uncertain industry
- 2. Speak to clients every day about their very private & often distressing physical and mental health situation...
- 3. Unlike corporate world often no HR or Employee Assistance Program (EAP)
- Advisers not only play an important role in their clients' lives they also have the opportunity to lead & inspire the business, colleagues, families & their children



"Perfect storm": Email from adviser



How do our brains work?



So there are 2 important points:

- 1. You can train & strengthen your brain just like your muscles & physical health
- 2. This is not just about mental health. It's about...



Life-Shit!



2 Key Subjects:

- 1. How do you & your people become more happy, healthy & successful?
- 2. How do you create a happy, healthy & more successful business?





What is Mental Health?

Question:

What words first come to mind when we talk about mental health?



Mental Health

- Mental health is about being mentally healthy...
- It's about being your best. About wellbeing. Resilience.
- People with good mental health can cope with the normal stresses of life, can work productively & make a contribution to their community.



Q. What's the <u>easiest</u> way to look after my wellbeing?



3 Simple Steps to Wellbeing:

- 1. Work/life integration
- 2. De-stress via Gratitude & Mindfulness
- 3. Bringing back the joy



1. Work/Life Integration



Ask yourself the 2 difficult questions...

1. How are you showing up in work?

2. How are you showing up in life, at home?



"Hard-worker" v "Workaholic"

- 2 key strategies:
- 1. Establish boundaries "Buffer-time"
- 2. Beware of self-sabotage



Self-Care

- Make sure none of your 6 tanks are running low:
 - 1. Work
 - 2. Physical
 - 3. Psychological
 - 4. Emotional
 - 5. Spiritual
 - 6. Relationships



2. De-Stress







Morning Glory!

✓ Get your mobile out of your bedroom!

✓ Set your mind the first second you open your eyes:

- 1. I am lucky to have woken up. I am alive
- 2. I have a beautiful life
- 3. I am not going to waste this day...
- ✓ Cold shower every morning



The 325 Exercise





3. Bring joy back into your life!



Don't sweat the small stuff!

- So many things we struggle with, come from trying to control things we can't control...
- Don't Sweat the Small Stuff... and it's all small stuff (Carlson, 1997)
- "Overview Effect" the astronauts get it...
- Question: What brought you joy as a 7 year old?
- Schedule JOY back into your life... What do I do???



Joy

Life can be hard...

Laughing is how we come to terms with all the ups & downs & cruelties & uncertainties that we face. Douglas Abrams, Book of Joy (2016)

2. How can you create a happy, healthy & more successful business?



Q. What are the major issues for Australian advisors?



Advisors: Top 3 "Lifeshit Issues"

- 1. Work stress
- 2. Relationships
- 3. Personal finances (Mindstar, 2018)
- All 3 areas are likely linked to uncertainty & negative thought patterns



1. Education: Mental Health Awareness

- One-third of advisors report 5/10 or below for understanding of mental health
- 65% want further education on: "Stress, anxiety, depression & suicide" (Mindstar, 2018)
- Help supporting their clients: significant increase in mental illness claims across income protection & disability insurance





Q. What do you do if you ask your colleague:

"Are you okay?"



"No."







e-WELLBEING HUB

STONE & CHALK

Velcome to the

Wellbeing & Mental Health tools & resources for you.

All found in one convenient location.

Mentally Healthy Workplace for SMEs

- 1. How do I afford it?
- 2. I am so busy, so it has to be super easy. How do we get started?



Transform your business

- 1. Employee Assistance Program sessions with a Mindstar Coach OR Mental Health Professional
- 2. e-Wellbeing Hub online portal
- 3. Employee welcome email
- 4. Digital Poster
- 5. Leaders ebook Toolkit



"It's a nice to have..."

- Little more than a coffee per day...
- For \$48 per week:
 - Employee Assistance Program
 - e-Wellbeing Hub online portal
 - Employee welcome email
 - Digital Poster
 - Leaders ebook Toolkit



Workplace Wellbeing is Smart Business

- 1. Productivity Benefits Look after & support your people & their day to day productivity
- 2. Employee Benefits Employee retention & becoming an employerof-choice
- **3.** Customer benefits Educates advisors to support customers' mental health conversations
- **4. ROI** \$14.50 return on investment for each \$1 small businesses spent on mental health relating to the workplace (PwC, 2014)



Join the Movement









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