

DEFT process flow

REAL ESTATE AGENT

Issues a DEFT reference number (DRN) to each property



TENANT

Pays their rent using one of the many DEFT channels



DEFT

Credit card | Direct debit



Cash, cheque or debit card

Funds settled to your Macquarie account (viewed through Active Banking)



Payments automatically reconciled in your software

DEFT payment channels



BPAY®



Credit Card



Payer Initiated DD



Australia Post

Why DEFT – features and benefits



TRANSITION

A dedicated transition specialist and onboarding team



SCALABILITY

Designed to grow with your business



AGGREGATION

Aggregated payments made from multiple payment channels



RECONCILIATION

Automatic reconciliation and next business day settlement



EFFICIENCY

Remove cash and cheques from your office



AUTOMATION

Reduce administration costs, by freeing up your staff for value creation work



DYNAMIC

Dynamic naming for credit and debit card payments (Visa and MasterCard)



SUPPORT

A payments support line to reduce payer calls to your office



REGULATION

Backed by a bank that's regulated by APRA

What you need



Compatible software



A Macquarie Business Banking settlement account