Selected Services, Q2 2026

Withdraw/deposit cash at an ATM

No change

Transact over-the-counter in a branch

No change

Make card payments (cardholders)

Service availability %	100%
Significant outages due to problems at Macquarie Bank	0:00
Significant outages due to problems at system-wide infrastructure or natural disasters	0:00

Accept card payments (businesses)

Service availability %	100%
Significant outages due to problems at Macquarie Bank	0:00
Significant outages due to problems at system-wide infrastructure or natural disasters	0:00

Access accounts using online banking (web browser or mobile device app)

Service availability %	100%
Significant outages due to problems at Macquarie Bank	0:00
Significant outages due to problems at system-wide infrastructure or natural disasters	0:00

Make/Receive account transfers – fast payments

Service availability %	99.91%
Significant outages due to problems at Macquarie Bank	1:59
Significant outages due to problems at system-wide infrastructure or natural disasters	0:00

Make/Receive account transfers – next business day

Service availability %	100%
Significant outages due to problems at Macquarie Bank	0:00
Significant outages due to problems at system-wide infrastructure or natural disasters	0:00