

Credit Balance Refund Form

Macquarie credit cards are issued by Macquarie Bank Limited ABN 46 008 583 542, AFSL and Australian Credit Licence 237502.

Use this form to pay out a credit balance from your Macquarie Credit Card account

- This form is for Macquarie Credit Cards only and must be completed by the Primary Cardholder
- This form must be submitted to macquariecards@macquarie.com using the email address registered to the Primary Cardholder's account
- All fields are mandatory, please ensure all information is provided otherwise you may be required to resubmit

1. Primary cardholder details

Account details

Macquarie Credit Card number (Last 4 Digits):

Macquarie ID (MAC ID):

XXXX - XXXX - XXXX -

First name:

Surname:



Please ensure your contact details are up to date in Macquarie online banking. Your request may be delayed if we need to contact you.

2. Refund details

By completing this form, you are requesting us to refund the credit balance on your credit card account (equal to the credit balance above your credit limit) at the time of processing this request to the account specified below.

This transfer will not take into account any transactions on your account which have not yet fully processed e.g. pending transactions. It is important to continue to monitor your account balance and statements.

To account specified below (The account must be in the Primary Cardholder's name)

BSB number:

Account number:

Account name:

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Please ensure you confirm the correct account details with the payee. We do not match the account name against the account number you provide. Incorrect details may result in a loss of funds, we do not accept liability for funds unable to be recovered nor do we provide any manual confirmations for refund requests. If we reasonably determine that all or part of your payment is connected to a scam, fraud or paid to an incorrect account, we do not guarantee their recovery.

By completing and submitting this form I authorise the refund of the credit balance on my credit card account (specified in Section 1) to be paid to the account nominated on this form.

Submit



Email to macquariecards@macquarie.com

Need Help?

For more information, please visit [Personal Help Centre](#).