

DEFT has changed

We have made some enhancements to the DEFT website. As well as adding a new payment channel, we are making DEFT more accessible and improving the functionality.

All standard functionality, such as making and managing payments, remains unchanged.



What enhancements will you see?

A new secure login

- 1 Login with a username and password (after setting up your profile)
Once you have set up a profile, you can:
 - make a credit card or direct debit payment (pay now, pay on a future date or set up a recurring payment)
 - view, change or delete future dated or recurring payments
 - view payment history.
- 2 If you previously used the DEFT website, you can link your existing scheduled payments to your new profile.
- 3 One-off payments by credit card without login also available.

A new optimised website for use on mobile devices (e.g. iPhone, Blackberry, iPad)

- 1 A resized browser and easy to use interface.
- 2 Features the most used elements of the main DEFT website
 - Login to:
 - make a credit card or direct debit payment (pay now, pay on a future date or set up a recurring payment)
 - view, change or delete future dated or recurring payments
 - view payment history
 - one-off payments by credit card without login also available.

Streamlined phone payments

- 1 Simplified phone payment service to improve your experience.
- 2 Make a one off payment today or listen to the last three successful transactions.

Other key improvements

- 1 More than one person can pay to the same DEFT Reference Number.
- 2 Send a receipt of payment to your email address.
- 3 Self service function for forgotten password.
- 4 Link multiple DEFT Reference Numbers to your profile.

Set up your profile

- 1 Set up your profile if you do not have a username and password and:
 - want to pay by credit card or direct debit
 - want to set up future dated or recurring payments
 - want to view payment history
 - already have a future dated or recurring payment set up with DEFT
 - already have bank account details registered with DEFT.

Login

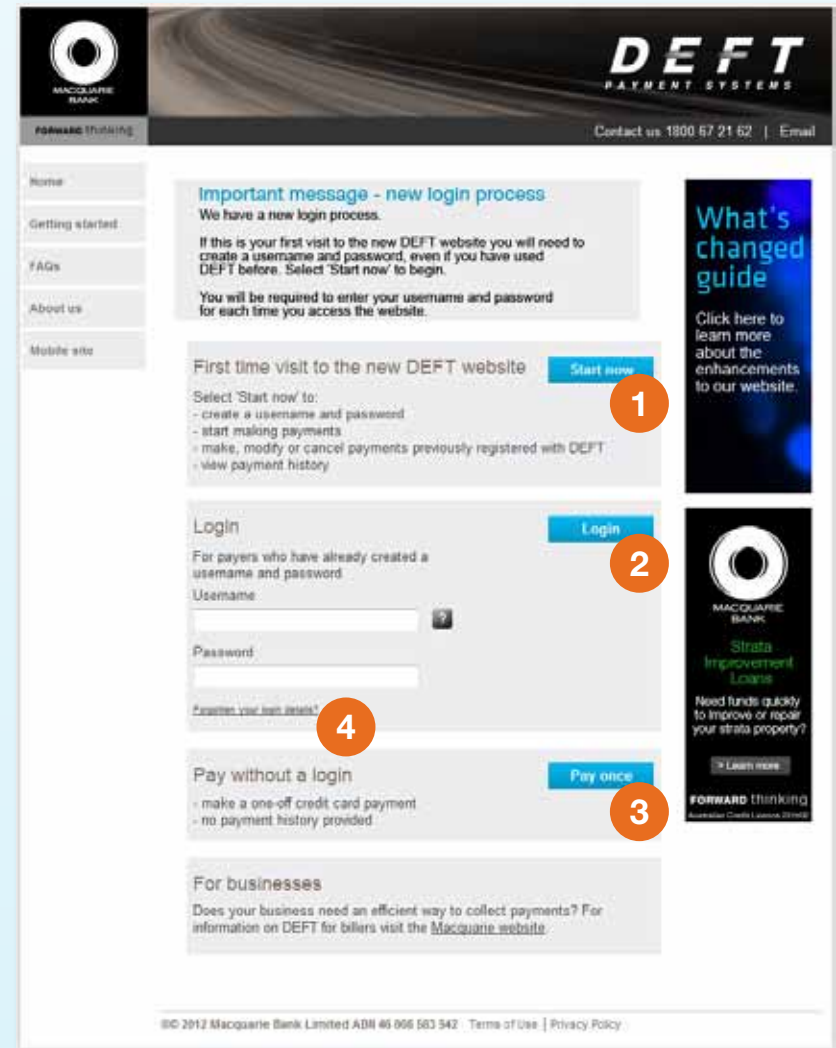
- 2 Once you have set up your profile, login with your username and password.

Pay once

- 3 Make a one off payment quickly and easily by credit card without setting up a profile.

Forgotten password?

- 4 Select to have your login details emailed to your registered email address.



- 1 Username
- 2 DEFT Reference Number and biller
- 3 Available payment options and fees
- 4 View, change or delete future dated or recurring payments
- 5 View payment history and print receipts
- 6 View or change your profile
- 7 Setup, change or delete credit card and bank account details
- 8 Link multiple DEFT Reference Numbers to your profile.

The screenshot shows the DEFT Payment Systems welcome page. At the top, there is a logo for ANZ/QUINCE BANK and the DEFT PAYMENT SYSTEMS logo. Below the logo, there is a navigation menu with items like Home, Make a payment, Scheduled payments, Payment history, Profile details, Account details, Additional DEFT, Print my DEFT card, Getting started, FAQs, and About us. The main content area displays a welcome message for Jane Smith (jane.smith@xyz.com.au) with a 'Logout' button. Below this, the DEFT Reference Number (238002596115928) and the biller (ABC BILLER PTY LTD) are shown. A 'Make a payment' button is prominently displayed, with a subtext: 'Pay your biller now or set up a future dated or recurring payment.' Underneath, there is a section titled 'You can pay ABC BILLER PTY LTD by:' which lists payment options: Credit card (with surcharges for Visa, MasterCard, Amex, and Diners) and Direct debit (Bank account, transaction fee \$1.25). The 'Manage payments' section includes links for 'Scheduled payments' (to view, change, or delete future payments) and 'Payment history' (to view history and print receipts). The 'Manage profile' section includes links for 'Profile details' (to view or change profile), 'Account details' (to setup, change, or delete account information), and 'Additional DEFT Reference Number' (to link a new DEFT Reference Number to the profile).

What to do if you previously used DEFT

- 1 You will need to set up a profile if you do not have a username and password, and you previously:
 - set up a future dated or recurring payment with DEFT
 - registered bank account details with DEFT
 - view your payment history.
- 2 If you previously had a payment scheduled with DEFT then it will be listed
- 3 Select any payments you would like linked to your profile
- 4 Enter either the security code for that payment or last six digits of the credit card you used to set up the payment
 - To change or delete a scheduled payment or view transaction history you will need to link the payment to your profile
 - Once you have linked the payment to your profile, you can change or delete it by selecting 'Scheduled payments' on the welcome page
 - Existing payments will continue as scheduled. You only need to link a payment to your profile if you want to change or delete the payment or view payment history and print receipts.

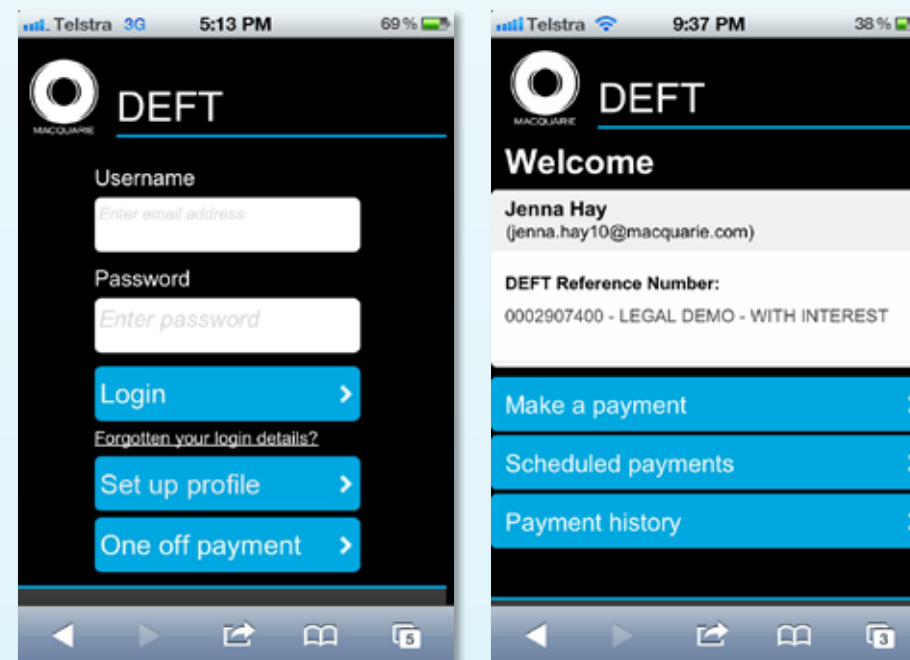
The screenshot displays the DEFT Payment Systems user interface. The top navigation bar includes the logo for "MAGALANE BANK" and "DEFT PAYMENT SYSTEMS", along with contact information: "Contact us 1800 67 21 62 | Email". A sidebar on the left contains navigation links: Home, Make a payment, Scheduled payments, Payment history, Profile details, Account details, Additional DNS, Print my DEFT card, Logout, Getting started, FAQs, and About us. The main content area is titled "Scheduled payments" and includes a "Logout" button. It displays the following information: DEFT Reference Number: 0002907400; Biller name: LEGAL DEMO - WITH INTEREST. Below this, there is a note: "Payments must be changed or deleted prior to the day payment is due. Payments will appear in Payment history on the day they are processed." and another note: "We will process payments due on weekends or national public holidays on the next business day." Under the heading "One off future dated payment", it states "No future dated payments to show." The "Recurring payment" section contains a table with the following data:

	Sche	Set up date	Pay by	Amount	Frequency	Next payment date	Final payment date
<input type="checkbox"/>	73	22/04/2012	Direct debit	\$2.00	Weekly	07/05/2012	23/04/2013

Buttons for "Change" and "Delete" are located below the table. Red circles with numbers 1, 2, 3, and 4 are overlaid on the image to highlight specific elements: 1 points to the biller name, 2 points to the "Sche" column header, 3 points to the "73" value in the "Sche" column, and 4 points to the "Change" and "Delete" buttons.

Mobile website

- 1 Optimised experience on mobile devices (e.g. iPhone, Blackberry, iPad)
- 2 A resized browser and easy to use interface
- 3 Features the most used functions of the full site.



For further assistance or information on DEFT, please contact the DEFT support 1800 67 21 62 or email us via our website.

deft.com.au

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